

Community outcomes

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Community outcomes

► What are community outcomes?

Community outcomes are what the community thinks are important for its wellbeing. They are what Aucklanders want for their city in future years. Auckland City, along with other parties, is involved in achieving these desired community outcomes.

Under the Local Government Act 2002, the council must now work with the community to identify community outcomes every six years and include these outcomes in a long-term council community plan document.

A project called Future Auckland will continue to identify new community outcomes. These desired community outcomes will be described in Auckland City's next long-term council community plan document for 2006 to 2016.

► A history of consultation

Between 1998 and 2000 (prior to the introduction of the Local Government Act 2002) Auckland City consulted with representatives of the community and local organisations about their vision for Auckland.

Over 350 people, representing a cross-section of the city, took part in 13 workshops. These included workshops for the Hauraki Gulf islands, tertiary students, the Youth Council, and the Maori, Asian and Pacific island communities.

The ideas from these workshops became a 20-year community vision for Auckland. Finalised in 2000, it was called First City of the Pacific and it provided a framework for all the organisations that help make Auckland a great city and to guide the council's decisions and actions. It consisted of:

- a vision or positioning statement for Auckland
- guiding principles
- values
- associated desirable outcomes to be pursued.

Rather than guiding Auckland to 2020, as the council originally envisaged, the following First City of the Pacific community outcomes will be replaced by the new community outcomes.



Community outcomes

► The First City of the Pacific community vision to 2020



Taonenui Tuatahi o te Moana-nui-ā-Kiwa

Ko te taonenui o Tamaki Makaurau tēnei, ahakoa iwi rerenga kē, kotahi tonu i te noho whakahihī ki te Moana-nui-ā-Kiwa.

E āheia ana te ahu whakamua – tupu pakari tonu ana, hanga tonu ana i te mea angitū me te tōnuitanga.

Koia te taonenui tuatahi o Aotearoa mo te hokohoko me te tikanga-ā-iwi – e wāhia ana te hihiri, te tupuranga, me te waihangatanga.

He ōrite tōna ahurei ki te tū motuhake o ōna puia, te kārohirohi o ōna wai, me te ātaahua, te rerenga kētanga o ōna moutere.

He kaingākaunui a Tamaki Makaurau ki tōna hitori, he whakatutuki i ēnei rā ona, he waihanga i ngā rā kei te heke mai.

First City of the Pacific

Auckland is Tamaki Makaurau, many peoples united in a proudly Pacific city.

It moves ahead with confidence – constantly growing, creating opportunities and prosperity.

It is New Zealand's first city of commerce and culture – sharing energy, growth and creativity.

It is as unique as its volcanic cones, as sparkling as its waters, and as beautiful and diverse as its islands.

Auckland values its past, acts in the present and creates the future.

– from community consultation 1998 to 2000

Community outcomes

► The First City of the Pacific community outcomes

The community outcomes identified in the First City of the Pacific were:

Auckland leadership

- the right governance structures to address regional and local issues
- successful leadership and advocacy
- leadership that is close to all communities, putting people first
- good governance with rates and charges that give value for money.

Effective transport

- integrated transport
- more people using public transport
- environmentally-friendly transport.

Celebrating and recognising diversity

- become a successful multicultural city recognising all people and cultures
- a reputation as a celebrated arts and cultural centre of the South Pacific.

Unique and valued natural environment

- clean and unpolluted water, land and air
- accessible and protected Hauraki Gulf, Waitemata and Manukau Harbours and waterfront
- preserved and improved green and open spaces.

Strong and healthy communities

- equality of access and an affordable city
- safe communities
- increasing numbers of people involved in sport, community and recreation activities.

Economic prosperity

- New Zealand's fastest growing and most dynamic economy
- a unique identity attracting businesses, events, migrants and tourists
- opportunities built on knowledge, technology and a skilled workforce.

Urban intensification

- liveable communities accommodating growth
- an accessible, people-focused and revitalised city centre
- attractive urban design and valued built heritage.



Community outcomes

► Working towards what the community wants

The community outcomes provide a basis for the long-term council community plan. Auckland City then develops a strategic plan that sets out what the council will do to make the community outcomes a reality. Central government, non-governmental organisations, the private sector, Maori and other groups are all involved in the promotion and delivery of community outcomes through various formal and informal arrangements.

The full strategic plan is included by function in the Activities section of this document and is summarised in the following section. Contributions to the community outcomes are also shown by function in the Achieving the community vision pages of the Activities section.

Each function within the Activities section also highlights the key stakeholders involved in working with the council to achieve the milestones in the strategic plan.

There are a number of regional strategies and Auckland City policies and plans in place that contribute to community outcomes. These include:

Regional strategies

- Auckland regional economic development strategy (AREDS) – based on a widespread partnership across the region's communities to define a clear economic direction for the future of the Auckland region.
- The regional growth strategy – the overall purpose is to ensure that growth is accommodated in a way that meets the best interests of the inhabitants of the Auckland region.
- The regional land transport strategy (RLTS) – outlines the way forward for transport in the Auckland region over the next 20 years.
- The regional cycle strategy – presents a framework for future cycle planning, management, promotion and educational activities across the region.
- Travel demand management strategy – aimed at influencing the demand for travel, rather than focussing on the supply of transport infrastructure and services.
- The regional passenger transport plan – sets standards for contracting services to bus, rail and ferry operators and shows how public transport will develop over the next 10 years.

Auckland City strategies

Auckland City works with other organisations to achieve the community outcomes. These organisations are also outlined in the strategic plan within the Activities section. Strategies developed include:

- Youth Action – a youth policy for all 12 to 25 year-olds
- Buses First strategy
- cycling and walking strategy
- Arts Agenda – sets out a vision of the arts in Auckland
- marae development policy – developing a sustainable approach to working with Maori communities
- state of the environment report – includes baseline environmental information, targets and strategies
- waste management plan – focuses on reducing the amount of solid waste
- mainstreet policy – programmes based on a partnership between local government, the business community and the community at large
- Safer Auckland City – is a crime prevention initiative sponsored by Auckland City in partnership with Ngati Whatua o Orakei, Auckland District Police and the Ministry of Justice
- Auckland City growth strategy – a plan to manage growth over the next 50 years
- Auckland urban living – about planning land use and transport within Auckland city in response to growth and change.

Community outcomes

► Measuring progress on the community outcomes

Monitoring the progress of community outcomes is an important part of the council's sustainable development approach for the social, economic, environmental, and cultural well-being of the Auckland community, now and in the future.

Measures and targets are set annually to measure progress on achieving the community outcomes. These measures and targets are shown by function in the Achieving the community vision pages of the Activities section.

Auckland City monitors strategic plan milestones and the community outcomes annually and reports on these in its annual report.

This current system of measuring progress on the community outcomes will be further developed by the council, central government, non-governmental organisations, the private sector, Maori and other groups who are involved in the promotion and delivery of community outcomes. Together, the council and key stakeholders will state what measures and monitors will be used to assess future progress towards the achievement of community outcomes, and will report at least once every three years.

► Future Auckland

Under the Local Government Act 2002, Auckland City must carry out a process to identify community outcomes – what the community thinks are important for its wellbeing and how the community would like Auckland to be in the future.

This process is called Future Auckland and it involves other organisations, community groups, and the community itself. Future Auckland community consultation will continue over 2004 and 2005.

Auckland City's role includes making sure the community has the opportunity to comment on the draft community outcome themes. These themes were therefore outlined in detail and included for public consultation in the *Draft Focus on the Future 2004–2014* document. Auckland City received approximately 500 public submissions as a result of this consultative procedure. The feedback will be considered as the Future Auckland project continues during 2004 and 2005, and the new community outcomes will be described in Auckland City's next long-term council community plan for 2006 to 2016. The next plan will also show how Auckland City will contribute to the outcomes, and will give proposals for how it will monitor and report every three years on whether the community outcomes are being achieved.

After the 2006 outcomes are adopted, the council will carry out a process to identify new community outcomes at least once every six years.

These new community outcomes will be described in Auckland City's next long-term council community plan document for 2006 to 2016.

