

CENTRAL TARANAKI HOME SAFETY PROJECT
FOLLOW-UP SURVEY to 19/06/09
FINAL REPORT

0 Total number of Homes visited	530
1 Are you willing to participate in the survey	510
2 Are you pleased that you decided to have smoke alarms installed and receive safety information for your family home	506
2a. If not pleased, give reason why	
Alarms keep going off, (are they faulty)?	
Refer to comments	
necessity	
Preferred her original ionization alarms.	
Alarms haven't been very successful	
3 How valuable do you think the Home Safety Project has been Lowest = 1, Highest = 10	9.22
4 What aspects of the Project information have you used to improve your family's knowledge of home safety	
Education on Home Safety Practices	318
Fire Escape Plan	364
Health Services Contacts	222
Kids Safe Under 5 Plan	34
Neighbourhood Support	67
Over 65+ Safe Plan	167

Father & brother with fire brigade so knows	1
Feels just common sense	1
Felt she's always been home safe	1
Forgotten info	1
Generally keep eye out on neighbours	1
Going blind so couldn't read it.	1
Going to discuss fire escape	1
Going to purchase a ladder (2 storey house)	1
Had brief look at info but used nothing.	1
Had safety measures already in place	1
Has always done most of these things.	1
Has just come out of hospital & cannot remember info.	1
has own neighbourhood in place (always been safety conscious)	1
Has own neighbourhood support	1
Has own neighbourhood support in place. Always been safety conscious	1
Has own neighbourhood support inplace	1
Has own neighbourhood watch in place	1
Hasn't done much about it.	1
Hasn't read the info	1
Hasn't used them	1
Have special needs children so have own fire escape plan in place	1
Haven't used any	1
Haven't used it as always safety conscious	1
His wife received the into & he hasn't read it.	1
If there is a fire wouldn't be at work so is up with home safety	1
Just common sense	1
Knew all before	1
Knew all this, common sense	1
Know the neighbours	1
Made her more aware only.	1
Made kids more aware	1
mainly common sense	1
Meet her neighbours	1
More careful looks out for neighbours	1
Need a ladder for top story. Doesn't remember most of the paperwork.	1
Needs to talk to his partner about fire escape plan.	1
Neighbours look out for each other	1
Never looked at it	1
No comment	1
No, just common sense	1
None	1
Only 2 people here so haven't used it	1
Over safety conscious already	1
Own neighbourhood in place	1
Own neighbourhood support in place	1
Own neighbourhood support in place.	1
Own neighbourhood watch. Work as field officer & already aware.	1
Reasonably safety conscious	1
Refresh memory	1

NZ FIRE SERVICE SECTION 5 to 11

5 Do you have a fire escape plan	340
6 Smoke Alarms:	
(a) How many were installed	2686
(b) Of those installed how many are working	2357
7 (a) When did you last change your smoke alarm battery (See next sheet)	
(b) Have you cleaned your smoke alarms	94
8 Can you remember a Fire Safety Message	488
(a) What the message was and where did you get it from (See next sheet)	
9 During the initial visit, did you receive any information about home safety	432
10 As a result of the information you received have you made any changes at home (See next sheet)	
11 Where do you think most injuries happen to people	
On the road	126
At work	11
At home	321
Playing Sport	72

2 batteries been replaced	1
2 batteries changed April 09	1
2 batteries changed recently	1
2 batteries replaced Mar 09	1
2 just recently been changed	1
2 new batteries needed	1
2 require new batteries	1
2 weeks ago changed 4 batteries	1
27 April -09 3 batteries replaced	1
3 batteries changed	1
3 months ago	1
4 batteries changed	1
4 batteries changed May 09	1
All need batteries replaced	1
April 09 (1 only replaced)	1
April 09 (2 batteries changed)	1
April 09 (2 batteries changed) & June 09 (2 batteries changed)	1
April 09 (2 batteries replaced, others low)	1
April 09 (2 replaced) May 09 (1 replaced)	1
April 09 (changed 1 battery)	1
April 09 (house corp. changed batteries)	1
April 09 (replaced 2 batteries)	1
April 09 (some batteries replaced)	1
April 09 1 battery changed	1
April 09 1 battery replaced	1
April 09 replaced all smoke alarm batteries	1
Before daylight saving	1
Before Xmas 09	1
Beg. May (1 battery replaced)	1
beg. Of May 2009	1
Can't remember	1
Changed batteries twice	1
Day light saving	1
Daylight	1
Daylight saving - April	1
Daylight saving & April 09	1
Daylight saving (1 battery changed)	1
Daylight saving (1 battery replaced)	1
Daylight saving (2 batteries changed)	1
Daylight saving changed 2 batteries	1
Daylight saving half the alarms changed	1
daylight saving time	1
Doesn't know	1
End March 09	1
End May	1
Feb - Mar 09 (1 battery replaced)	1
Feb 09 (1 battery changed)	1
Feb 09 (1 battery replaced)	1
Feb 09 (2 batteries replaced)	1

Tried unsuccessfully	1
Tried with 2 which were playing up	1
Yes	1
Yes (4 replaced not long ago)	1
Yes few months ago changed by someone in fire service	1

Crawl around floor. Keep clean space for exit (school)	1
Dial 111 (ambassadors)	1
Dial 111 (Common Knowledge)	1
Dial 111 (from a long time back)	1
Dial 111 (front of ph book)	1
Dial 111 (media)	1
Dial 111 (mother)	1
Don't drink & drive (TV)	1
Don't keep electric blankets on (TV)	1
Don't leave cooking unattended (TV)	1
Don't leave the stove (TV)	1
Don't play with matches (TV)	1
Don't put water on oil fires (ambassadors)	1
Don't run - walk	1
Don't drink & fry	1
Get below the smoke	1
Get down & crawl along floor (A & P show & fire station)	1
Get down & crawl out (daughter & TV)	1
Get down & get out (pamphlets, adverts)	1
Get down (fireman speaking at neighbourhood watch meet)	1
get down ,get low & get out (power station courses)	1
Get down low (ambassadors & TV)	1
Get down low (brownies)	1
Get down low (TV)	1
Get down low, get out	1
Get down low, get out (grandkids)	1
Get down low. Keep low (TV)	1
Get down, & out (TV)	1
Get down, crawl along (ambassadors book)	1
Get down, get low & get out - (video)	1
Get down, get low & get out - Ambassadors info	1
Get down, get low & get out - Pamphlet	1
Get down, get low & get out - (always hear it, see it)	1
Get down, get low & get out - (always known this)	1
Get down, get low & get out (ex fireman)	1
Get down, get low & get out - (Grandkids)	1
Get down, get low & get out dial 111	1
Get down, get low & get out - stay out (TV)	1
Get down, get low & get out (ambassadors info school teacher)	1
Get down, get low & get out (ambassadors info)	1
Get down, get low & get out (Booklet)	1
Get down, get low & get out (brother in fire service)	1
Get down, get low & get out (dad was fireman)	1
Get down, get low & get out (emergency centre)	1
Get down, get low & get out (fire safety at school)	1
Get down, get low & get out (fire station & general knowledge)	1
Get down, get low & get out (fire wise)	1
Get down, get low & get out (info pack) & (TV)	1
Get down, get low & get out (kids at school)	1

Keep looking when cooking - (after leaving pot unattended)	1
Keep looking when cooking (pamphlets)	1
Keep looking when your cooking -(ambassador magnet)	1
Keep looking when you're cooking & don't put fire ashes into plastic bucket.(TV)	1
Keep looking when you're cooking (sticker)	1
Keep looking when you're cooking (TV)	1
Keep looking while cooking - (TV)	1
Keep looking while cooking - Arthritis meet	1
Keep looking while cooking (ambassador info)	1
keep looking while cooking (ambassador)	1
Keep looking while cooking (ambassadors)	1
Keep looking while cooking (known since a child)	1
Keep looking while you're cooking - (TV)	1
Keep looking while you're cooking (ambassadors)	1
Keep looking while you're cooking (ambassadors stickers)	1
Keep looking while you're cooking (books)	1
Keep looking while you're cooking (pamphlets)	1
Keep low (TV)	1
Keep low, get out (children at school)	1
Keep low. Stay out the house if on fire. Ring 111 (TV & pamphlet)	1
keep matches away (TV)	1
keep matches away from kids (TV)	1
Lighters are tools not toys (TV)	1
Looking when cooking - Arthritis Meet	1
Matches & lighters are tools not toys	1
Matches & lighters are tools not toys - (TV)	1
Matches are tools not toys (kids)	1
Matches are tools not toys/don't cook & fry (TV)	1
Never leave cooking alone (TV)	1
Not overloading plugs/ keep looking while cooking (TV)	1
Ring 111, get out fast (daughter Rodney's Niece)	1
Roll out of bed (ambassadors)	1
Shout fire (course)	1
Stay down under the smoke (time of war)	1
Stop, drop & roll - Nursing course	1
Stop, drop & roll - pamphlet	1
Stop, drop & roll (5yr old niece)	1
Stop, drop & roll (always known it)	1
Stop, drop & roll (always known -school)	1
Stop, drop & roll (always known)	1
Stop, drop & roll (ambassadors & school)	1
Stop, drop & roll (ambassadors & TV)	1
Stop, drop & roll (at school)	1
Stop, drop & roll (Avon school)	1
Stop, drop & roll (brownie leader)	1
Stop, drop & roll (children & hospital)	1
Stop, drop & roll (common knowledge & TV)	1
Stop, drop & roll (daughter in fire brigade)	1

10 As a result of the information you received, have you made any changes at home	No of Occurrences
No - always safety conscious	5
More aware	4
Can't remember	3
Already aware	2
Always been safety conscious	2
Made more aware	2
Made them more aware	2
A stool for in the shower	1
Acted on anything that needed to be changed	1
Already doing it	1
already safety conscious	1
Altered bathroom (Wetroom)	1
As a result of fire in last house they are more aware.	1
Be careful	1
being more aware	1
Being more observant	1
Bolt placed on front door	1
Brought plug caps	1
Came out with a fire plan	1
Careful already	1
Changed two plugs that were overloaded.	1
Checked power outlets	1
Circuit breaking switches etc.	1
Clean up cords & take away mats	1
Conscious of home safety	1
Don't need to as all sorted	1
Enforced it at work for special needs people	1
Extra electric plugs in house now.	1
Family aware	1
Fire check at night	1
Fire Plan	1
Flammables away from fireplace	1
Gets chimney checked.	1
Getting rid of clutter that could be a fire hazard	1
Going to get batteries & keep alarms up.	1
Got a guard dog	1
Got steel ember bucket	1
Had family Xmas function discussed fire escape plan.	1
Has had a security lock put on door.	1
Home plan (fire plan)	1
How to get out of windows with children	1
Implementing getting better doors	1
Improved home safety	1
Increased knowledge of fire escape	1
Just talking bout fire escape plan with kids	1
Keeping deadlocks unlocked now.	1
Keeps matches up high now	1
Kids educated on fire escape	1

No - just done fire escape plan	1
No - just more aware.	1
No - more aware & check everything at night	1
No - used to checking things already	1
No (always been safety conscious)	1
No (very careful)	1
No always been safety conscious	1
No didn't have too.	1
No didn't need to	1
No safety aware as is on health & safety committee at work.	1
No -very careful	1
No, always been safety conscious	1
No, there are no fire risks	1
No. All safety conscious	1
No. But is more careful now, made her think more.	1
Not overloading plugs	1
Not really	1
Not really (more aware)	1
Now has safety alarm	1
Only has mat in front of fire in winter.	1
Planned an escape route	1
Play station cords have to be suitable before using.	1
Practice fire escape plan with their 6 yr old. Awareness of escape i.e. window if have too.	1
Put another door (fire exit) in.	1
Put in handrails	1
Put matches up	1
Put new wood fire in	1
Ramo outside	1
Refreshed their memory	1
Removed mat in kitchen	1
Safety conscious	1
Safety plugs in wall sockets	1
Setting up fire escape & regularly changing batteries	1
Shut bedroom doors, shut kitchen doors to lounge	1
Someone watching the kids & Cooking	1
Stopped putting wood around hearth	1
Taken away mats	1
Taken out mats after having a fall	1
Talked about fire escape plan	1
Teaching kids about emergencies & accidents	1
Tided up cords	1
Took one heater away from bed	1
Trying to	1
Turn plugs off the mains	1
Turning lights off on TV off at switch	1
Turning off appliances & heaters	1
Turning off appliances at wall now.	1
Turning off computers now.	1
Turning plugs off. Stand by lights remind her to turn off at switch	1

12 During the initial visit, did you receive an information wallet card containing local emergency numbers

356

(a) Have you used the wallet card

8

14A Action taken as result of information received	No of Occurrences
Can't remember the over 65's info	6
Can't remember	4
Can't remember the info	4
Taken mats away	3
Be careful	2
Cannot remember the info.	2
Can't remember info	2
About to put handrails, mats for bottom of shower	1
Access ability check house for safety so all safe.	1
Already been doing what's on the list.	1
Already done this before	1
Altered bathroom (Wetroom)	1
Altered stairs & put hand rails on stairs.	1
Always been pretty careful	1
Always do when needed	1
Always done these things on list.	1
Always done these things on the list.	1
Aware of mats put tape underneath. Went to Tai Chi didn't enjoy it.	1
Bathroom mats	1
Be alert	1
Be careful how you do things	1
Be more careful	1
Be more careful about going down steps	1
Became more aware. Has wet room in bathroom	1
Being careful of mats & going down steps.	1
Being more aware. Got rid of mats	1
Being more careful	1
Being more careful as getting older	1
Both fairly careful	1
Cannot recall info.	1
Cannot remember the info on 65 & over.	1
Can't remember receiving the info.	1
Careful	1
Check mats, floors etc	1
Clean up cords & take away mats	1
Common sense	1
Did not read it	1
Didn't read the over 65s info	1
Doesn't remember receiving this booklet.	1
Doesn't remember the booklet	1
Doesn't remember info of over 65's	1
Doing exercises to strengthen legs	1
Get doorways clear	1
Going more slowly about things	1
Got rid of ladder children help her now if she needs it.	1
Got rid of mats - wife stopped wearing higher heeled shoes	1
Got wife step ladder	1
Had falls & is careful	1

Took up mats	1
Uses handrails after a bad fall.	1
Very aware as has had 2 falls	1
Very aware of falling	1
Very safety conscious	1
Walks very slowly. Has had a few falls when hurrying.	1
Was fairly safe already.	1
Was going to try and get non stick for mats	1
Watches herself closely, more alert.	1
Watches steps around home	1
Will not walk on road anymore (walk on grass)	1

Non slips mats for bathroom	1
Outside security lights.	1
Possibility of a ramp out the back door. Mr Johnson has had a hip replacement 4 months ago. Permanent rails for toilet.	1
Put a grab rail outside back steps.	1
Put grab rails at front door.	1
Put new security bulbs outside	1
Putting grab rails in toilet - cannot afford it.	1
Says didn't get information	1
Secure unit to walk in family room.	1
Security lights - not sure of problems	1
Thinking about putting grab rail in toilet	1
Thinking about putting in rails in shower and one outside. Cost	1
Thought about having grab rails installed in the future.	1
Toilet rails needed as Mr Legg has had several hip replacements.	1
Wanted to take up Tai Chi	1
Wanting to take up Tai Chi. Always been safety conscious.	1
Wants to place grab rails in hasn't yet due to cost.	1
Was not feeling well so missed the list of questions out.	1
Window back stairs & put rail in. Haven't had time.	1
Worried about getting smoke alarms looked at. Has been trying to ring all day. Not sure what number shes ringing?.	1
Would like grab rails installed. Also like "Medic alarm installed".(lives alone)	1
Would like handrail over bath - haven't had time.	1
Would like to install safety door but cant afford it.	1

Is there anything you are intending to do or would like to do to make your home safer for your children	No of Occurrences
Making house warmer	2
3 more smoke alarms. Have been renovating house.	1
Bit more baby proofing	1
Drop off backdoor - needs grip rails	1
Fence	1
Fire safety plan with children	1
Fireguard in front of fireplace	1
Gate at the roadside to keep children in	1
Get a fence at front gate	1
Get extinguisher for electric fires	1
Get smoke alarms up, clean chimney	1
Getting enclosed fire put in.	1
Keep reminding 6 yr old fire escape plan	1
Locks on doors (close to main rd)	1
More gates	1
No - well educated	1
No all safe	1
Put hand rails at the backs steps	1
Putting in fire surrounds	1
Putting things power points, cords etc	1
Sort alarms out	1
Wiring in house needs attention	1
Would like a different type of heating & insulation in ceiling.	1

Alarms checked & going. 1 alarm missing, (not sure where it is). 1

Alarms have started chirping since new batteries were put in. Took 1 alarm away to show Matt. "Is annoyed they took her old alarms away (which were working) and installed these faulty ones" 1

Alarms not working. Batteries flat within a few weeks 90 yrs old in house. Unable to reach any alarm. 1

Alarms seem to be working ok. 1

Alarms started gong off pretty much straight away. Pie was put in microwave which filled the house with smoke & alarms never went off, then started going off again next day. So owner got annoyed & took them down. Was going to ring but couldn't find 1

Alarms up and running. Needing new batteries. Something that was needed and well worth doing. 1

All 4 alarms were down when enter house. Homeowners complained keep going off when cooking thought they were rubbish. Ambassadors checked batteries explained how they work and put them back up again encouraged them to keep them up and replace batteries. 1

All alarms checked & going. Very good project. 1

All alarms taken out. Batteries flat within 3 weeks of instalment. 1

All alarms tested & working. Whoever is paying for this should be admired. 1

All alarms up. Need new batteries soon. 1

All alarms were taken down as keep going off. She rung Palmerston North when alarms were going off was told to ring 111 then rung Stratford fire Brigade Brent Richmond & Marty Truman. 1

All alarms working & up. Batteries changed today. 1

All good 1

All good. Relocated all alarms as were too close to HRV which was there before alarms were installed. 1

All good. Very lucky. 1

Amazing project. Very helpful. What more could you wish for. 1

Ambassadors have been very helpful. 1

Appreciate coming back to do the survey & check alarms. 1

Appreciated being looked after. 1

Appreciated having alarms installed 1

Asian people who own the Midhirst Dairy. Unable to speak English. We put in 4 new batteries in their smoke alarms which we installed last year in their home in the back of shop. 1

Awesome 1

Awesome project, shame more areas aren't doing it. Alarms all checked up and going. 1

Awesome, very positive. 1

Awesome. Alarms checked. 1

Batteries didn't last long. Friendly people doing it. 1

Been really good people have given alarms, as they wouldn't have got them makes you more aware. 3 alarms down, 1 faulty which we replaced. 3 alarms up and working now. Cant find other alarm. 1

Beneficial 1

bracket. Good thing & learned a lot from pamphlets. 1 alarm was thrown away as got broken from being taken off so much as was regularly going off. Two alarms checked up and working. 1

Brilliant 1

Brilliant project - excellent 1

Brilliant that it was decided to do this whole project). 1

Brilliant, very good. 1

Brought a home that already had ramps installed didn't want steps. 1

Cannot recall the info that was given out on first visit. 1

Cannot remember receiving the info on child safety.(told us she knew a lot of what to do concerning child safety prior). 1

Cannot remember the info that was given out. 1

Cannot remember the info. 1

Cannot seem to remember books on over 65 info fully. 1

Cant remember receiving emergency numbers. 1

Cant remember receiving the emergency no. info. 1

Changed 1 alarm today. 1

Checked alarms - wasn't around when info was given out. (1 alarm is down.) 1

Checked all alarms all ok. Replaced batteries on 3 of them. Alarms were very dusty. Homeowner said so glad to see us. Unfortunately he didn't have time to do survey with us. 1

Checked all alarms all working ok. Householder not home only child so didn't know about info. 1

Checked the alarms (3) going ok. Owners had taken 3 down as were chirping - need batteries. Explained how to test them as didn't know when replacing batteries. 1

Coming back to change batteries in smoke alarms once homeowner has purchased them. Also to relocate alarm as near a DVS system. 1

Good but would be nice if we had batteries.	1
Good community minded project we need to be looking after one another.	1
Good follow up service.	1
Good Idea	1
Good idea as brings fire safety to mind. Alarm checked & going.	1
Good idea.	4
Good idea. Alarms all up & going.	1
Good idea. A lot of elderly have appreciated it. All tested and going.	1
Good idea. Keep us informed	1
Good job	1
Good keep it up. Alarms all up & going.	1
Good on you. Much support as possible. Man of the house check alarms. Very fire wise.	1
Good project	1
good project.	1
Good project. Should have been done ages ago.	1
Good project. Feels safe with smoke alarms.	1
Good project. Peace of mind. 1 alarm down in sons bedroom his teenage son took it down doesn't know where it is.	1
Good Scheme all round. Relocated 1 alarm too close to HRV system.	1
Good service.	1
Good that alarms are free. Makes homes safe & probably never do it otherwise. Alarms all tested & going.	1
Good that the alarms are free to everyone.	1
Good that we have come around and checked the alarms.	1
Good thing having smoke alarms installed.	1
Good thing to be doing.	1
Good thing. Well worth people checking.	1
Good.	1
Good. Alarms all checked. All working except 1 not up (not sure why).	1
Good. Excellent. Top marks. They have checked their alarms & didn't want us to.	1
Good. Great idea	1
Good. Her partner checks their alarms so didn't want us to.	1
Good. Two alarms were peeping and were taken down. Batteries changed on all alarms and all alarms put back up.	1
Grateful for the follow-up. Husband has checked alarms, all up and going.	1
Great	1
Great and feels everyone should have it done. (smoke alarms).	1
Great follow up after the project.	1
Great home safety project.	1
Great idea extending it to Eltham.	1
Great idea keep the good work up.	1
Great Idea.	3
Great job keep it up. Great follow up.	1
Great job. Absolutely fantastic.	1
Great project	2
Great project for the community if it saves one life its worth it.	1
Great project, worthwhile.	1
Great scheme. Long overdue.	1
Great service for older people.	1
Great service. Coming back has been great. I know how to use alarms now.	1
Great service. Recommends it to any community to do it.	1
Great thing for community to do. Neighbourhood support operating (not official)	1
Great value. You're fool not to take it on board. Had a mattress put up against heater. Alarm went off. No damage done.	1
Great. Batteries going flat & will replace soon, so didn't want us to test them.	1
Great. Awesome. 2 alarms needed batteries changed.	1
Great. Everybody should have them.	1
Great. Very worthwhile.	1
Great. Well worth it. All alarms good.	1
Greatest thing that happened.	1
Greatly appreciated.	1
Had 2 fires in kitchen before alarms went in. At his age it was very informative.	1

in late 80's and cant reach alarms if need be & has no family or neighbours to help her. 1

Incredibly invaluable process. As not many people aware of fire escape etc. Did not want us to check alarms as all good. 1

Installed 6 smoke alarms in the 4 bedrooms, office & lounge. Gave a small amount of fire safety advise. Also she enquired about a rope ladder told her she can purchase them from Chubb security. 1

Insulation in ceiling. 1

is having bowl operation on Thursday will ph when she has batteries. Will test alarms when batteries are installed. 1

Is waiting for 2nd hip replacement. Has changed batteries & tested alarms. 1

It was good 1

It was very good. 1

it's a good idea. Making people more aware. 1

It's a good idea. Says its been a year since alarms were put in and she cannot remember the info. 1

It's a good thing. No problems. Can still change batteries. 1

It's a great project. It makes people aware of fire safety & home safety. 1

its been a great idea. Got a nice surprise when we arrived to check batteries. 1

Its good. A lot more people have smoke detectors. 1

Jolly good idea. Its makes people aware. 1

Keep going. Good job. This man had a fit while frying, alarms where all activated. This & his dog barking may have bought him around and he came round before a fire began. 1

Keep up the good work. 2

Lady has just moved to this address, had smoke alarms in Hamlet st. Been great. Ashes in cardboard box caused a fire alarms went off and fire was put off. 1

Lady of house had trouble remembering if she had done anything from the information. 1

Made me more aware of safety around the home. Alarms up and working. 1

Makes him feel a lot safer & peace of mind. 1

Makes people aware of what can happen. 1

Man was hard of hearing so found the survey questions difficult to answer. The ambassadors relocated his alarms as were to high. 1

Marvellous. A credit to us. 1 alarm was down (beeping even when battery was out). Contained bits of dust which was cleaned and seems ok now. Other alarms tested & all go. 1

Mighty 1

Most fantastic programme she has seen for the community. 1

Mother & 2 young children have recently moved into rented house. 3 of the 6 alarm faces were missing when person came into the house. Ambassadors installed 2 alarms in the second visit. 1

Moved from 87 Broadway where smoke alarms were installed. 1

Moved from Collingwood st where alarms were installed. Alarms tested and going. Faulty 1 seems ok. 1

Mr Gibbon is in the fire service and is a policeman. 1

Mrs Dymond has a medic alert alarm around her neck. Said project was "good idea". 1

Neat to have people doing it. 1

Need to be easier to change. Ambassadors first time that came round were very rude (was talking to client and they wouldn't wait) as a result of this she didn't get full info. When batteries went that she did not know how to use them so took alarms 1

Needed to be advertised in the newspaper about how to operate the alarms & info on bottom of batteries. 1

Needs to get help with her garden as had a fall when pulling out weeds. Needs to get some spare batteries for the smoke alarms 1

Neighbourhood has changed so much that neighbourhood support is hard to start up. 1

Nice day to come 1

Not our alarms that were installed. Though we re-located 2 of the alarms as were placed to close to the HRV. 1

Not our alarms!!! 4 were installed from fire service. Good value brings peoples awareness out. 1

Not very happy with alarms as had smoke (cooking) filled up house and no alarms went off. Big waste of time she says: Alarm was in dead air space. That's where they wanted it. No alarms went off when there was lots of smoke in living area. Not even 1

Noticed had an outdated alarm up. Suggested he purchased a new one and we would come back an install it for him. He did that same day went back and put it up. 1

Occupants have just moved in but had alarms in last house. Alarms down when moved and have no batteries. Will get batteries soon as. 1

One alarm in bedroom had no battery in. 1

One alarm not put up in sleep out. 1

One smoke alarm needs battery. Will phone when she has purchased one. In family home but wasn't there when the alarms were installed. 1

Owner just had operation on hand. Unable to get batteries for a week or so. Alarms starting to "cheep".	1
Person who doesn't have smoke alarms is stupid	1
Pleased with info on smoke alarms & home safety.	1
Project - good value.	1
Project been a good thing	1
Project is overall an excellent idea.	1
Project very well done. 1 broken alarm.	1
Project was very worthwhile. Batteries are flat in all alarms her grandson will change them (he lives with her.)	1
Puts a tea towel out of window to indicate to neighbours that she may need help. Thinks project is a great job.	1
Quite good	1
Quite good idea	1
Quite happy with the smoke alarms.	1
Quite valuable. She would not have alarms otherwise. Alarms all checked and going.	1
Rather disappointed that it started beeping the first night. That's the one that's down.	1
Really good	1
Really good idea.	1
Really good project. Alarms checked. Batteries nearly flat, 1 changed today & she will change others soon.	2
She would like to be involved in neighbourhood support.	1
Really good project. Every house needs alarms.	1
Really good, essential. Alarms checked 6 are going, 4 down with flat batteries but lady will get batteries and put alarms back up soon as.	1
Really good.	1
Really good. Alarms checked & going.	1
Really happy having the alarms installed	1
Really happy with extra smoke alarms & information. Alarms checked & going.	1
Really pleased with the project thought it was a great thing we are doing.	1
Really support it. Really grateful.	1
Really worthwhile project.	1
Really worthwhile. Alarms checked & all up & going.	1
Recently moved to this address and all smoke alarms but one were taken away.	1
Relocated 2 alarms that were way to high for this elderly gentleman. Alarms all tested and going.	1
Relocated alarms as were too close to HRV'S.	1
Relocated all 4 alarms as elderly people couldn't reach them. Husband had stroke.	1
Relocated all smoke alarms as were put up to high.	1
Rung up for batteries to be changed.	1
Said project a good idea. Took the alarms down as need new batteries.	1
Seemed confused about the info. Says she gave it back. Council came and changed batteries 2 mths ago.	1
Shame other towns never took this project up. 1 alarm was down (beeping) did not know how to operate properly was shown again. Alarms all checked & going.	1
She felt she had to many alarms (ones in bedrooms not necessary). Installed 3 new batteries. Relocated alarm in lounge.	1
Should be extended into other areas. 1 alarm down, battery tested flat, seemed ok with new batteries. Other alarms tested and all going.	1
Smoke alarms make you feel safe.	1
Smoke alarms went off woke her up in lounge as fell asleep while pot was on stove. Husband took 2 alarms down in bedrooms as thought was not needed as has one right outside the door close to bedrooms.	1
So happy. Good to have a wakeup call in the event of a fire.	1
Taken down all alarms as per householders requests and put up her original ionization ones. She didn't like the other alarms were too difficult for her to operate.	1
Taken smoke alarm out of kitchen kept going off.	1
Taranaki Med Lab not on Peak Health. Could be? Were not our alarms.	1
Tenant wasn't there when alarms were put in. Alarms all working.	1
Tested emergency phone - Works fine. Very grateful. Will phone when they have purchased batteries so we can install them & a new alarm to put up.	1
Thanks for your care and help.	1
This is a great service. It needs to have people on the road for the elderly people every 6 months please to see you arrive.	1

Wasn't around when the info was given out. Checked all the alarms working fine.	1
Wasn't here when info was given out.	1
We are happy.	1
We let her test an alarm and she had trouble holding the button down. Brilliant idea the project overall.	1
We put up one smoke alarm all the others were down after lady of house burnt chips & smoke went right through house. They had chucked all but 1 alarm out. Moving out tomorrow 3/6/09	1
We relocated 5 alarms. Owner has just moved in.(so didn't have info) Will phone when gets batteries. Mother with a baby.	1
Well worth having. Its good having them smoke alarms in bedrooms.	1
Well worthwhile	1
Well worthwhile. Son checks her alarms so didn't want us to do them.	1
Were on Curtis st, but have just recently moved, Her two boys (1 1/2 yrs old) started fire at parents house just after home safety team installed alarms, so they are wrapped as smoke alarms saved their house & lives.	1
What you people do is great.	1
When alarms were installed no-one explained anything to her. Brought batteries from New World and they were flat.	1
Whole thing was positive & helped them become more aware with message on TV. Alarms checked & all go.	1
Wife cannot remember reading the info as her husband was the one who received it.	1
Wife got info she wasn't home. He wasn't here when alarms put in. Good. Alarms all checked & going but one which by the time he got to last alarms his finger was sore so he used a knife & broke alarm. He replaced alarm himself.	1
Will phone when she gets new batteries so we can replace for her.	1
Wish Eltham had gone with Stratford District Council.	1
Wonderful community project. Thanks to all the teams.	1
Wonderful idea. Especially putting them in at no cost. Working of alarms explained to them. Will ring to put batteries in for them end of week.	1
Wonderful idea. All for it.	1
Wonderful project. All alarms up and working. Man of the house regularly checks and maintains alarms.	1
Wonderful that its been done. We have gained by it.	1
Wonderful. Great idea for elderly lady living on her own. Son in law checked her alarms so didn't need us too.	1
Worthwhile project.	1
Worthwhile project. Its whether people adhere to it. Said her alarms are all working.	1
Worthwhile. Household's parents in Auckland think its amazing that the project has taken place, when told of the idea.	1